

Forgot password user manual

We are here to help. Please send
your issue or query to
klepharmahbl@contineo.ir
App code: 00161601



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Powered by [Contineo](#)

Login

[Forgot password](#)

Please note: If the password is blocked/forgot/change - kindly use the **"forgot password"** link as shown on the login page. You will be getting OTP to the mobile number/email id which is updated in the system, and the same password will be updated

Step 1:
Click on **"Forgot Password"**



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Step 2:
Enter the
"Username" and
"Password"

Please enter user name for which you want to recover password

Username

Next

Step 3:
Click on "Next"



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Step 4:

Enter the **last 4 digits** of your mobile number which has been updated in the system

Mobile number verification

Enter last four digit of your mobile number

930983

NEXT

Step 5:

Click on **“Next”**

Please note: You will receive the OTP for the mobile number which has been updated in the system



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Step 6:
Enter the **OTP** which
you have received

OTP sent to test1@contineo.in (please
update your valid mobile number)

Please enter 6 digit OTP :

XXXXXX

Wait for few minutes in case of slow network, You can resend OTP in 292 seconds.

NEXT

Step 7:
Click on "Next"



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Step 8:

Here enter the password with the combination of "upper case, Lower case, special character"

Set new password for test1@contineo.in.

New Password:

(Password should have Upper case, lower case, special character)

Verify Password:

NEXT

Step 9:

Click on "Next"

 Password updated

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Please note:
After reset, the password
message display as
password updated

Step 10:
Enter the **Username** and
New password



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Username

Password

[Forgot password](#)

Login

Step 11:
Click on **“Login”**

THANK YOU

**Any issues and queries, please send an email to
klepharmahbl@contineo.in**